

Ground Handling Regulation

Valid from 1 January 2023

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1. Handling Prices:

Following rates are for a full handling – airside and landside:

MTOW (tons)	DKK per ton	Min. rate
00 – 050	175,00	1750
50 – 100	160,00	9600
101 - 200	110,00	16500
> 200	100,00	22500

Airside handling only is charged 50% of applicable rate.

MTOW exceeding 5700 kg MTOW or 10 seats:

Commercial flights:	Full handling is compulsory.
Non-commercial flights:	Only airside handling is compulsory.
Schoolflights:	Are exempted from compulsory handling.

MTOW less than 5700 kg MTOW and less than 10 seats:

Commercial Flights:	Full handling is compulsory
Non-commercial flights:	Handling not compulsory.
Cargo flights:	Please contact Airport Office for a quotation.

2. Handling Conditions:

Aarhus Airport service hours: According to AIP Denmark and NOTAM.

Surcharge for handling outside service hours:

Published closing time – 22.00 It no surcharge for scheduled traffic

Published closing time – published opening time + 100% of normal tariff

Requests for handling outside service hours, that are not made use of, are subject to additional 100% of handling tariff unless cancelled before published closing time.

Handling outside service hours require prior notice – within service hours.

Cancellations less than 3 hours before scheduled sta/std is charged 50% of applicable rate.

Handling in case of technical landing for other than commercial purposes will be charged at 60% of applicable rate, provided a physical change of load is not involved.

Handling in case of return to ramp will not be charged extra, provided a physical change of load is not involved.

Handling in case of return to ramp involving a physical change of load, will be charged for as handling in case of technical landing – 60% of applicable rate.

Handling comprises the following services in connection with an arrival and subsequent departure of the same aircraft within Aarhus Airports service hours.

3. Standard Ground Handling Services:

AAR Handling performs handling services according to IATA Airport Handling Manual.

For current traffic or series of flights, SGHA will be drawn as mutually agreed.

For ad hoc flights the following services, as appropriate, will be performed at rates mentioned – per turnaround.

Liaison with local authorities

Load information to P.I.C.

Dispatch of Idm/mvt

Passenger and baggage handling
(Manual check-in).

Ramp Handling

Wheel chocks, ground to aircraft steps, passenger bridges, *GPU, *heater/cooler, airstarter, loading and unloading of baggage, *cargo and mail – transportation of baggage, cargo and mail between aircraft and terminal.

*GPU and heater/cooler for max. 1 hour.

*Cargo and mail handling other than loading/unloading and transportation within airport area is not included.

Emptying of toilets.

Replenishing of drinking water.

Change of catering equipment.

Security

Aarhus Airport performs security check as per Danish CAA regulations.

Other services

not covered by Standard Ground Handling Services are charged for at local current rates.

Cleaning

Interior cleaning, emptying of waste containers, removal of waste – as appropriate. Dkk. 16,00 per seat – min. DKK. 3.000,00 D123456 and DKK. 3.600,00 D7 and national holidays. Prior notice required and subject to staff availability. Outside opening hours cleaning is charged additional 100%.

De-/Anti-icing

Dkk 600,00 + dkk. 45,00 per litre (AEA Type 1) and dkk. 48,00 per litre (AEA Type 2).

Fuel

Supplier – DCC & SHELL Aviation.

Disbursements

Any disbursement made by the Handling Company on behalf of the Carrier will be reimbursed by the Carrier at cost price plus an accounting surcharge of 10%.

Liability and Indemnity

As per IATA AHM 810 of January 2020 – Article 8, 8.1 – 8.5 (incl.), Main Agreement.

Additional Services

Aarhus Airport Handling is ready to assist you in every way to make your visit as comfortable as possible. If you have any special requests in relation to your use of Aarhus Airport, please do not hesitate to contact the Airport Office.

4. Additional information

Ground power units:	Available at all stands.
Airstarter:	Capacity up to 400 ppm.
Highloader:	7 tons main deck.
De-icing:	For all types of aircrafts up to Cat E.
Passenger steps:	For all types of aircrafts up to Cat E.
Heater/cooler:	For all types of aircrafts up to Cat E.

5. Contact:

Handling requests and traffic registration – please contact Airport Office

Airport Office

Phone: +45 87 75 70 50

Fax: +45 87 75 70 52

SITA: AARAPXH

E-Mail: aro@aar.dk

AM/WHF channel 131.550Mc for transmitting messages between aircraft and airport office.

Please always include **AARAPXH** whenever requests for traffic registration and handling are sent to us. This will ensure you receive a prompt answer outside office hours.